ctcLink November Update

Maria Rivas, ctcLink Project Manager

Agenda

Overview of project schedule

Overview of OCM Task Force

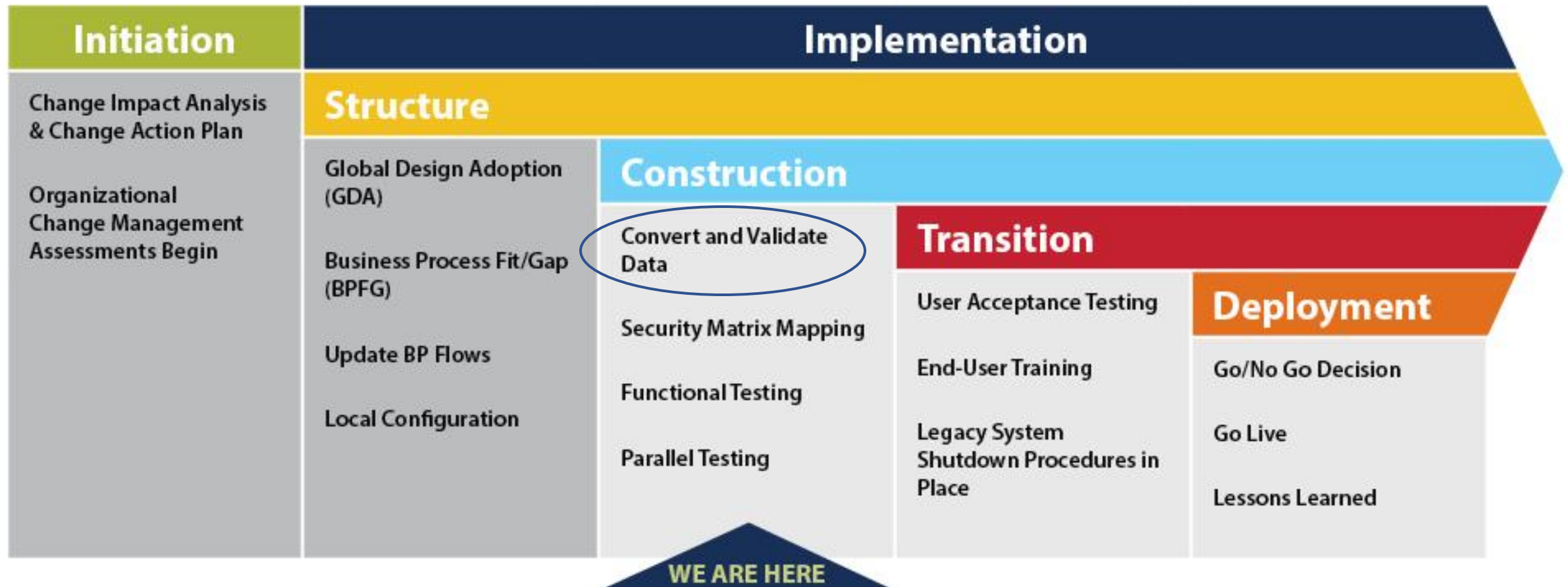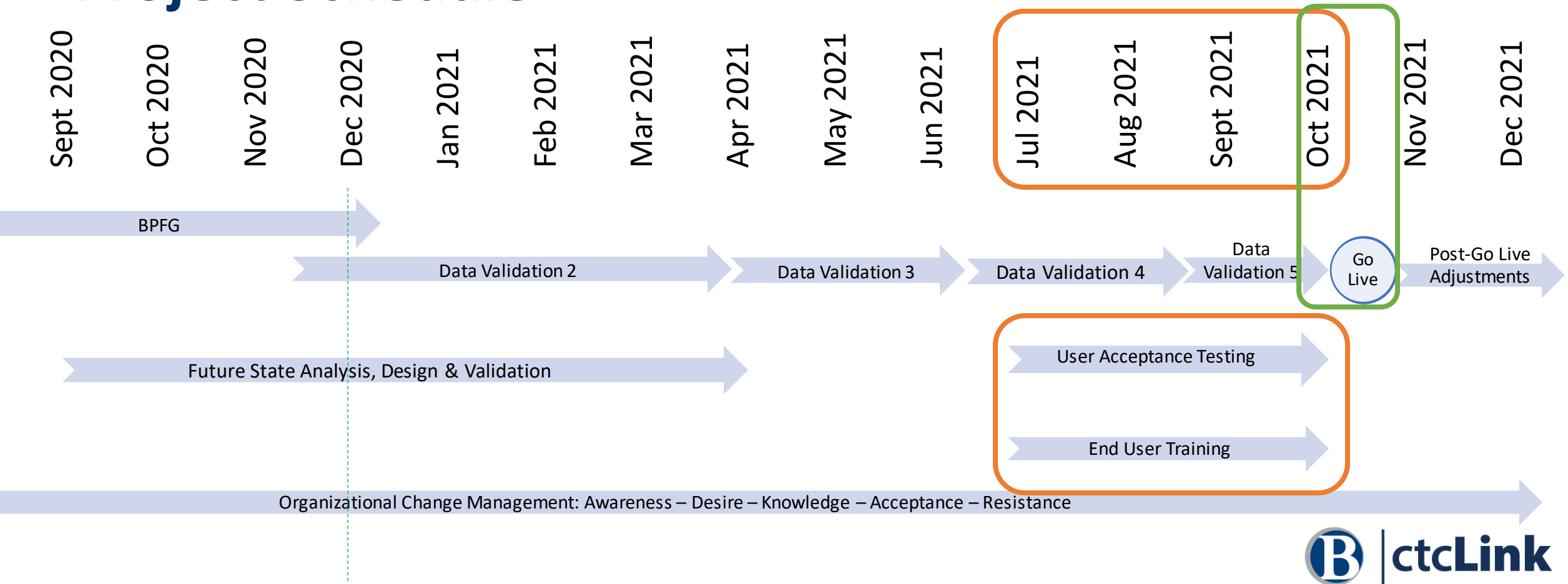Overview of President's Cabinet presentation

Training Update

Q&A

Project Overview

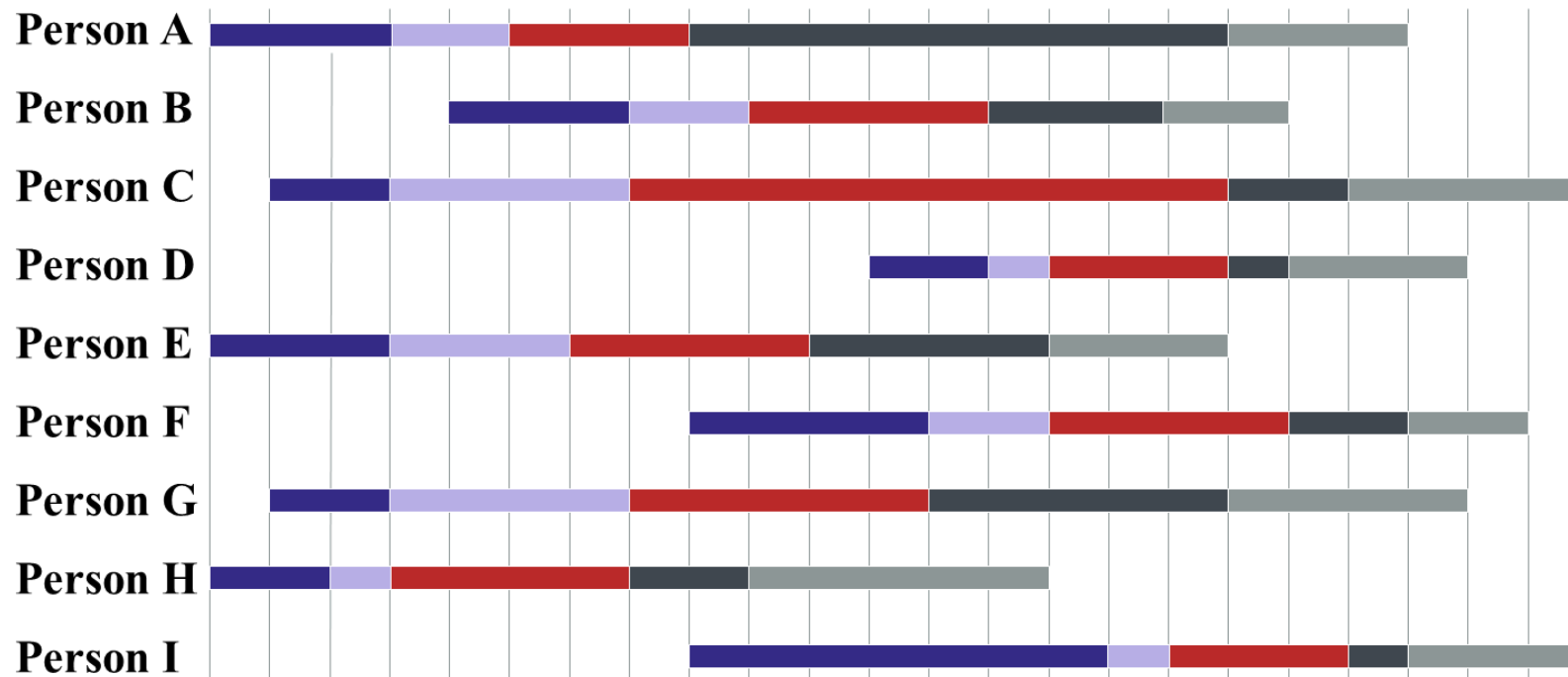| Initiation	Implementation
	Structure
	Construction

Initiation	Structure	Construction	Transition	Deployment
Change Impact Analysis & Change Action Plan	Global Design Adoption (GDA)	Convert and Validate Data	User Acceptance Testing	Go/No Go Decision
Organizational Change Management Assessments Begin	Business Process Fit/Gap (BPFG)	Security Matrix Mapping	End-User Training	Go Live
	Update BP Flows	Functional Testing	Legacy System Shutdown Procedures in Place	Lessons Learned
	Local Configuration	Parallel Testing		

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Project Schedule

Sept 2020 | Oct 2020 | Nov 2020 | Dec 2020 | Jan 2021 | Feb 2021 | Mar 2021 | Apr 2021 | May 2021 | Jun 2021 | Jul 2021 | Aug 2021 | Sept 2021 | Oct 2021 | Nov 2021 | Dec 2021

BPFG

Data Validation 2

Data Validation 3

Data Validation 4

Data Validation 5

Go Live

Post-Go Live Adjustments

Future State Analysis, Design & Validation

User Acceptance Testing

End User Training

Organizational Change Management: Awareness – Desire – Knowledge – Acceptance – Resistance

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President's Cabinet Presentation Recap

- Prosci

- Sponsorship

- Sponsor guide and Manager guide

Organizational Change Management & Prosci

Sponsorship

Current		Transition		Future

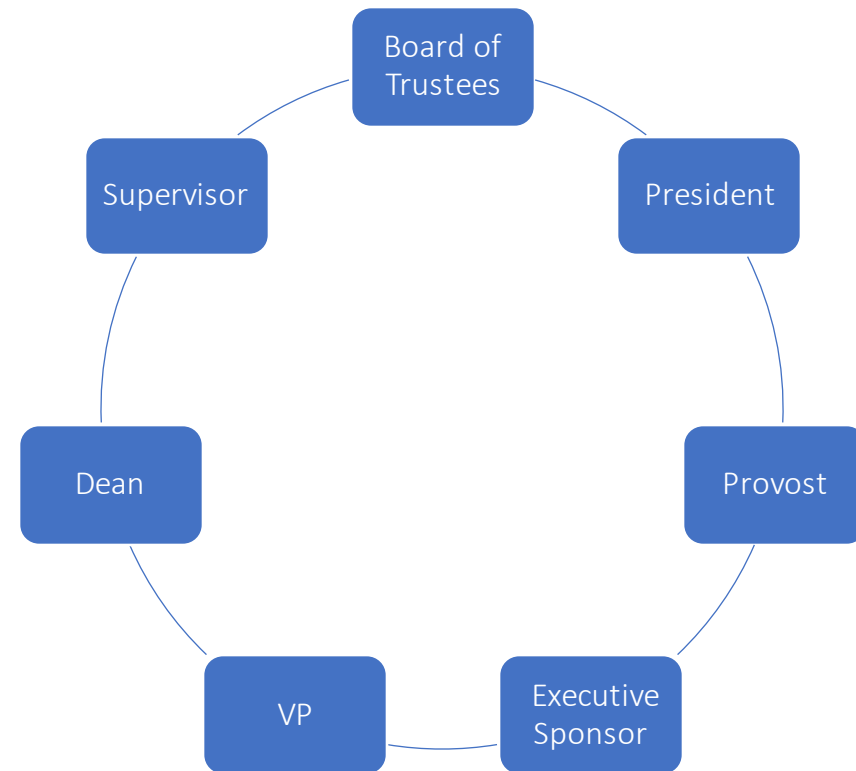| Current		Transition		Future

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Q: Who are our ctcLink Sponsors?

A: Anyone who is supportive of ctcLink and promotes the change with their actions, behaviors and conversations

- Managers
- Deans
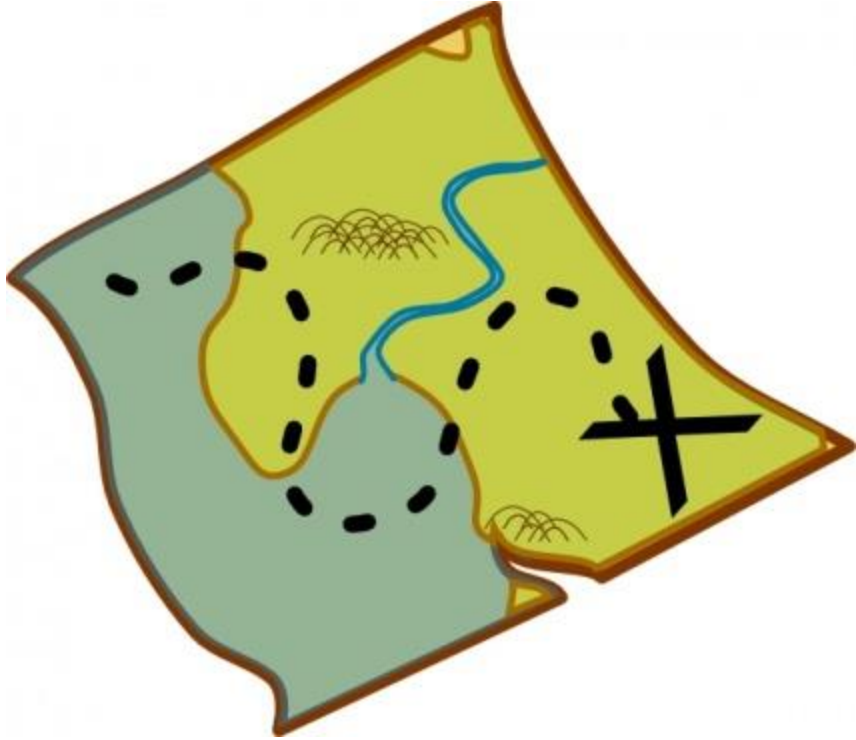- VPs and AVPs
- President
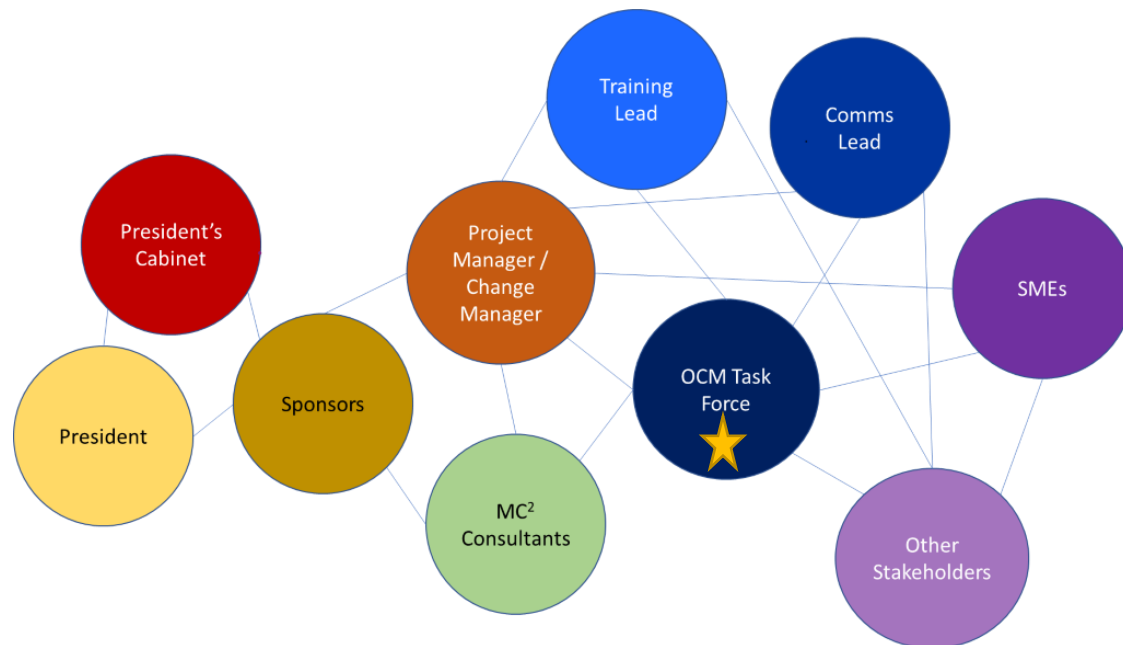- Board of Trustees

The ctcLink Sponsor duties

- Actively engage

- Visibly present

- Connect directly at all levels

- Reinforce key messages

- Remove barriers

- Provide resources and set aside time

- Accessible, approachable and available

ⓑ | ctcLink
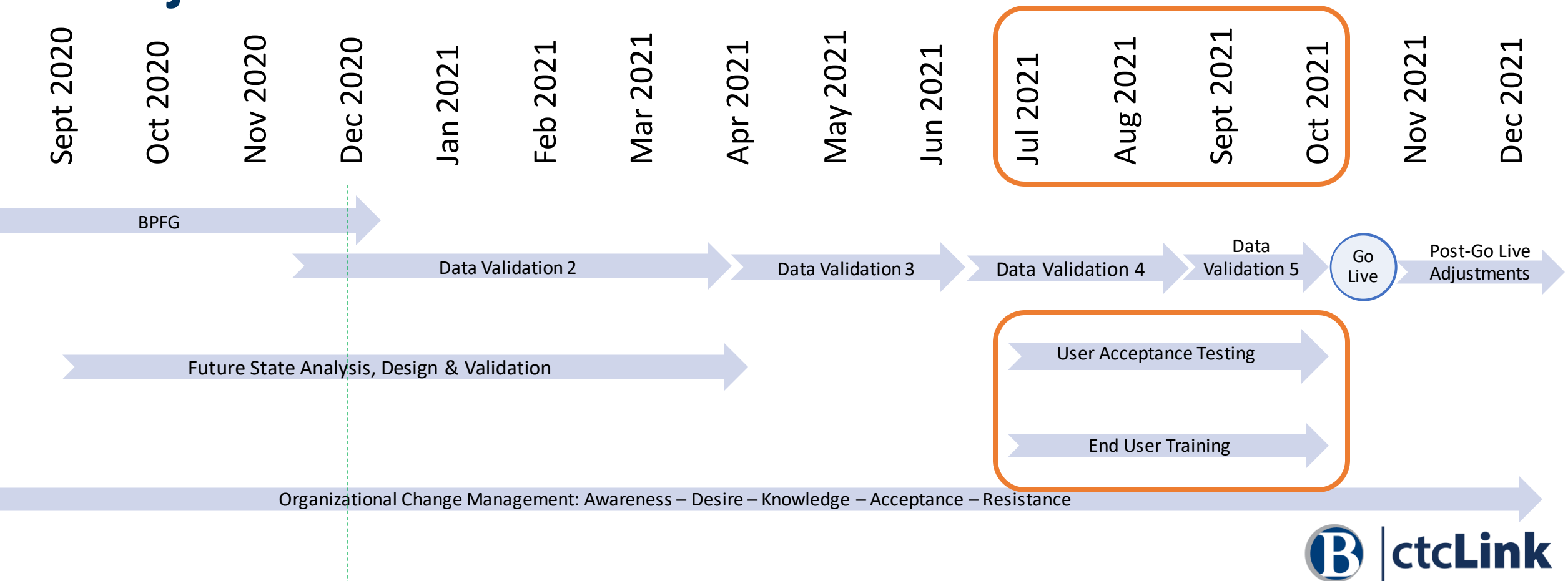
Sponsorship & Manager Guides

OCM Task Force

- Members from each major department on campus connected to the HP

- Focus on the people side of change

- Support individualized departments throughout the project

Project Schedule

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BPFG

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Q&A

Resources

BC's ctcLink website: www.bellevuecollege.edu/ctcLink

ctcLink Reference Center: http://ctclinkreferencecenter.ctclink.us

Contact

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