BELLEVUE COLLEGE

Fall Quarter 2018

Psyc& 100 Online Class
Item 5417, 5 credits
Section ODS

Instructor: Ilona Pitkänen, Ph.D.
Office: D200A
Office hours: Wednesdays 2:30 PM - 3:20 PM
Email: Use Canvas email in this course to reach me, or ilona.pitkanen@bellevuecollege.edu
Phone: (425) 564-2706 (Voicemail); (425) 564-2331 (Social Science Division)
Mailbox: Social Science Division Office (D110)

(Launchpad website access and study guide are additional optional resources that you can purchase with the book, but you are NOT required to)

Course Description

Welcome to the Psychology 100 online class! The field of psychology is defined as a “scientific study of behavior and mental processes”, and you will learn that psychologists study a remarkably wide range of topics. Examples of topics we will cover include learning and memory, sleep, psychoactive drugs, lifespan development, social psychology, and psychological disorders. We will also talk about the brain, and about how psychologists conduct research. The main purpose of the course is to introduce you to the major concepts, theories and research findings in psychology. More specific goals for the course are listed below.

Please read this entire syllabus as it contains a lot of important information regarding the class! If you have any questions or concerns, please contact me as soon as possible.

ALL THE INSTRUCTION IN THIS CLASS OCCURS ONLINE, INCLUDING THE EXAMS. THERE ARE NO SCHEDULED MEETINGS ON CAMPUS.

Course Purpose & Goals

COURSE OUTCOMES

1. Describe the purpose, comprehensive scope, and areas of application in the discipline of psychology.

2. Apply and/or critique various research methods used by psychologists in the study of behavior.
3. Recognize, compare and contrast various theoretical perspectives used to explain and guide psychological research and application.

4. Identify historical and present-day contributions of major psychologists.

5. Define key psychological terms, concepts, processes and principles.

6. Apply critical thinking to assumptions, claims, and common sense ideas about behavior.

7. Apply psychological principles and findings to one’s own life.

STUDENT LEARNING OUTCOMES

In terms of general education outcomes, students will be able to:

Use cognitive and creative skills:
   a) Analyzing (identifying and evaluating problems)
   b) Synthesizing (interpreting situations, drawing conclusions, and making connections)

Improve communication skills:
   a) Doing research (gathering and documenting information)
   b) Delivering one or more written, oral and/or visual presentation with formal documentation

Apply personal skills:
   a) Understanding the influence of stress, nutrition, and life style on personal health and performance

IMPORTANT: We use Canvas in this course. I will be posting class materials and documents on the Canvas site. You can access Canvas on the Bellevue College website. For Technology related problems, contact the HELP desk at (425) 564-4357 or online at http://depts.bellevuecollege.edu/helpdesk/

Student Exams & Activities (580 points total)

1) **10 Quizzes (200 points):** There will be 10 quizzes that you will take online. 9 of them are each worth 20 points, and a longer final quiz is worth 40 points. Of the 9 20-point quizzes, your lowest score will be automatically dropped, so that only 8 of the quizzes (160 points) count towards your final grade. The last 40-point quiz cannot be dropped. The quizzes cover the textbook reading for each module. None of the quizzes is comprehensive; each quiz only covers the material for the given module. The quizzes will be available from Saturday morning (8am) to Monday at midnight (11:59pm) and must be taken during this time. The last 40-point quiz will be available during the final exam week (see the course schedule). The quizzes are timed and can only be taken once. **No make-up quizzes will be given. Since your lowest score will be dropped, if you miss a quiz, the missed quiz will be accepted as your lowest score.** However, please contact me for exceptional circumstances such as serious illness or death in the family. Documentation such as a doctor’s note or a death certificate is required.
2) **Psychological disorders in movies, series, books or video games (70 points):** Pick a movie, a TV series, a book or a video game you are familiar with in which you can identify the portrayal of at least one psychological disorder. Analyze this movie/series/book/game based on what you have learned about psychological disorders in this class, according to the instructions provided in Canvas. In your paper, you need to use psychology concepts and theories learned in the class and critically evaluate the movie’s portrayal of the disorder. Your paper needs to be at least 3 pages long (when double-spaced). When you refer to sources, you need to use **APA format in-text citations** and an **APA format reference list**. You also need to read other students’ posts and comment on two of them. Your comments should address the content of the student’s paper, showing that you read it and thought about it. You receive 5 points for each comment. See the more detailed instructions in Canvas for this assignment.

3) **Discussions (270 points):** You need to post 4 TIMES in each discussion related to the assigned chapters, films and articles. For each discussion, you have to post 2 times in response to my questions, and 2 times in response to other students’ posts. In each week, the responses to my questions must be posted by EACH FRIDAY BY MIDNIGHT, and the responses to other students’ posts must be posted by EACH SUNDAY BY MIDNIGHT. You can collect up to 30 points per discussion for 10 discussions (total 10 x 30 = 300 points). However, you only need 270 points (9 discussions) for the maximum points. Any points above 270 count as **extra credit**. There are no make-ups for discussions. It is very important that you read the detailed instructions about how to post in the file labeled “Course structure” in the introductory module in Canvas.

4) **Introduction (10 points):** You need to post an introduction and respond to two other students’ introductions in the introductory module in Canvas. See the course schedule for the deadlines.

5) **Assessment quizzes (30 points):** The psychology department is conducting an assessment of PSYC 100 classes this quarter. As part of this assessment, we are collecting online pretest/posttest quizzes from students at the beginning and the end of the quarter. The goal is to find out whether you know more overall at the end of the quarter than at the start, and to compare these changes over the quarter across classes taught by different instructors. You will receive 30 pts (15 points each) for completing both the pretest and posttest by their assigned dates in the course schedule. You will be scored based on completion, not correctness. You have 10 minutes to take each quiz, and the quizzes include 15 true/false questions.
Grading Information
The total number of points you earn will be converted to a percentage of the total points possible. Your final grade will be assigned based on the letter grade scale as shown below:

<table>
<thead>
<tr>
<th>%</th>
<th>Letter Grade</th>
</tr>
</thead>
<tbody>
<tr>
<td>95-100%</td>
<td>A</td>
</tr>
<tr>
<td>90-94</td>
<td>A-</td>
</tr>
<tr>
<td>86-89</td>
<td>B+</td>
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<tr>
<td>80-85</td>
<td>B</td>
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<tr>
<td>75-79</td>
<td>B-</td>
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<tr>
<td>71-74</td>
<td>C+</td>
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<tr>
<td>66-70</td>
<td>C</td>
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<tr>
<td>60-65</td>
<td>C-</td>
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<tr>
<td>55-59</td>
<td>D+</td>
</tr>
<tr>
<td>50-54</td>
<td>D</td>
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<tr>
<td>49 or less</td>
<td>F</td>
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</tbody>
</table>

COURSE SCHEDULE

<table>
<thead>
<tr>
<th>MODULES AND CHAPTERS</th>
<th>OPTIONAL DISCOVERING PSYCHOLOGY FILMS</th>
<th>Monday (QUIZ DUE)</th>
<th>Thursday</th>
<th>Friday (DISCUSSION DUE DATE)</th>
<th>Sunday (STUDENT COMMENTS DUE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Week 1</td>
<td>Past, Present and Promise</td>
<td>9/17 FIRST DAY OF THE QUARTER</td>
<td>9/20 Post intro in Canvas</td>
<td>9/21 PRE-ASSESSMENT QUIZ DUE</td>
<td>9/23 Respond to two students’ intros</td>
</tr>
<tr>
<td>Week 2</td>
<td>Understanding Research</td>
<td>9/24</td>
<td>9/27</td>
<td>9/28 History/research methods discussion (2 posts due)</td>
<td>9/30 2 discussion responses to students</td>
</tr>
<tr>
<td>Week 3</td>
<td>Cognitive Neuroscience</td>
<td>10/1 History &amp; Research Methods quiz</td>
<td>10/4</td>
<td>10/5 Neuroscience discussion (2 posts due)</td>
<td>10/7 2 discussion responses to students</td>
</tr>
<tr>
<td>Week 4</td>
<td>The Mind Awake and Asleep</td>
<td>10/8 Neuroscience and Behavior quiz</td>
<td>10/11</td>
<td>10/12 Sleep discussion (2 posts due)</td>
<td>10/14 2 discussion responses to students</td>
</tr>
<tr>
<td>Week 5</td>
<td>Learning</td>
<td>10/15 Sleep quiz</td>
<td>10/18</td>
<td>10/19 Learning discussion (2 posts due)</td>
<td>10/21 2 discussion responses to students</td>
</tr>
<tr>
<td>Week 6</td>
<td>Remembering and Forgetting</td>
<td>10/22 Learning quiz</td>
<td>10/25</td>
<td>10/26 Memory discussion (2 posts due)</td>
<td>10/28 2 discussion responses to students</td>
</tr>
</tbody>
</table>
## Course Policies

**Hardship withdrawal policy:**
According to the social science division policy, hardship withdrawals are for exceptional circumstances that prevent the student from completing the course. Documentation such as a death certificate or a doctor’s letter may be required.

**Late policy:**
In general, no late quizzes will be given. The lowest quiz score is dropped, and if you miss a quiz, it will be your lowest dropped score. However, please contact me for exceptional, prolonged circumstances such as serious illness or death in the family. Documentation such as a doctor’s note or a death certificate is required. No late discussion posts are accepted (other than in exceptional circumstances with documentation). ‘Computer problems’ are not an excuse for lateness, other than the Canvas server being down which I will get confirmation for from the school. I cannot confirm other types of computer issues, so I cannot accept them as a reason for lateness. You have several days

### Week 7
**Ch. 9: Lifespan Development**

<table>
<thead>
<tr>
<th>Week 7</th>
<th>Ch. 9: Lifespan Development</th>
<th>Developing Child; Maturing and Aging</th>
<th>10/29</th>
<th>11/1</th>
<th>11/2</th>
<th>11/4</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Memory quiz</td>
<td></td>
<td></td>
<td>Development discussion (2 posts due)</td>
<td>2 discussion responses to students</td>
</tr>
</tbody>
</table>

### Week 8
**Ch. 10: Personality**

<table>
<thead>
<tr>
<th>Week 8</th>
<th>Ch. 10: Personality</th>
<th>No film</th>
<th>11/5</th>
<th>11/8</th>
<th>11/9</th>
<th>11/11</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Development quiz</td>
<td></td>
<td></td>
<td>Personality discussion (2 posts due)</td>
<td>2 discussion responses to students</td>
</tr>
</tbody>
</table>

### Week 9
**Ch. 11: Social Psychology**

<table>
<thead>
<tr>
<th>Week 9</th>
<th>Ch. 11: Social Psychology</th>
<th>The Power of the Situation</th>
<th>11/12</th>
<th>11/15</th>
<th>11/16</th>
<th>11/18</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Personality quiz</td>
<td></td>
<td></td>
<td>Social Psychology Discussion (2 posts due)</td>
<td>2 discussion responses to students</td>
</tr>
</tbody>
</table>

### Week 10
**Ch. 12: Stress, Health and Coping**

<table>
<thead>
<tr>
<th>Week 10</th>
<th>Ch. 12: Stress, Health and Coping</th>
<th>Health, Mind and Behavior</th>
<th>11/19</th>
<th>11/22</th>
<th>11/23</th>
<th>11/25</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Social psychology quiz</td>
<td></td>
<td></td>
<td>HOLIDAY</td>
<td>Stress, Health &amp; Coping discussion (THE FIRST 2 posts due)</td>
</tr>
</tbody>
</table>

### Week 11
**Ch. 13: Disorders; Ch. 14: Therapies**

<table>
<thead>
<tr>
<th>Week 11</th>
<th>Ch. 13: Disorders; Ch. 14: Therapies</th>
<th>Psychopathology; Psychotherapy</th>
<th>11/26</th>
<th>11/29</th>
<th>11/30</th>
<th>12/2</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>2 discussion responses to students; Stress, Health &amp; Coping quiz</td>
<td></td>
<td></td>
<td>Disorders and treatment discussion (2 posts due)</td>
<td>2 discussion responses to students</td>
</tr>
</tbody>
</table>

### Week 12
**Final exam week**

<table>
<thead>
<tr>
<th>Week 12</th>
<th>Final exam week</th>
<th>12/3 DISORDER PAPER DUE (Comments to students due Wed 12/5)</th>
<th>12/6 Disorders and treatment quiz (available 12/3-12/6)</th>
<th>12/6</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>2 discussion responses to students</td>
<td>2 discussion responses to students</td>
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</tbody>
</table>
or weeks to complete the assignments, and it is never a good idea to leave them for the last minute. It is your responsibility to find alternative computer access, for example at the campus computer resources or libraries.

**Academic Problems:**
It is important to me that you succeed in this class. If you have concerns about your performance, please contact me as soon as possible. Additionally, Bellevue College offers a variety of learning assistance services. See the following links for additional help:

- [Academic Success Center](#)
- [TRiO Student Support Services](#)

**Religious Holidays**
Students who expect to miss classes, examinations, or any other assignments as a consequence of their religious observance should be provided with a reasonable alternative opportunity to complete such academic responsibilities. It is the obligation of students to provide faculty with reasonable notice of the dates of religious holidays on which they will be absent, preferably at the beginning of the term. Students who are absent on days of examinations or class assignments should be offered an opportunity to make up the work without penalty (if they have previously arranged to be absent), unless it can be demonstrated that a makeup opportunity would constitute an unreasonable burden on a member of the faculty. Should disagreement arise over what constitutes an unreasonable burden or any element of this policy, parties involved should consult the department chair, or Dean.

**College Anti-Discrimination Statement**
Bellevue College does not discriminate on the basis of race or ethnicity; color; creed; national origin; sex; marital status; sexual orientation; age; religion; genetic information; the presence of any sensory, mental, or physical disability; gender identity or veteran status in educational programs and activities which it operates.

**Confidentiality and Mandatory Reporting**
As an instructor, one of my responsibilities is to help create a safe learning environment on our campus. It is my goal that you feel able to share information related to your life experiences in classroom discussions, in your written work, and in our one-on-one meetings. I will seek to keep information you share private to the greatest extent possible. However, I am required to share with the Title IX Coordinator any and all information regarding sexual assault and other forms of sexual misconduct (e.g. dating violence, domestic violence, stalking) that may have occurred on campus or that impacts someone on campus. Students may speak to someone confidentially by contacting the BC Counseling Center at (425) 564-2212. The Title IX Office can be contacted at 425-564-2441 and more information can be found at [www.bellevuecollege.edu/titleix/](http://www.bellevuecollege.edu/titleix/).

For further information and contacts, please consult [College Anti-Discrimination Statements](#).

**Class evaluations**
You are encouraged to complete a voluntary course evaluation before the end of the quarter. My policy is that if **at least 90% of the class completes the evaluation, everyone will get 10 extra credit points**. The Bellevue College Online Evaluation website is secure and submissions are
completely anonymous (I see how many students have submitted the evaluation but I will never know the identities of the students). College instructors, program chairs and administrators are granted access to a class composite document on the website only after all grades are posted to transcripts at the close of the current quarter. To participate in the evaluation process, use your Student ID and PIN to log in on the following site: **STUDENT EVALUATION**

On the BC Online Evaluation site, you will find a listing for each of your classes. Access to each course evaluation is granted only once, and after you press the SUBMIT button at the bottom of the page, you will see a screen telling you which class evaluations have been completed. If you have questions or need assistance, please call the Distance Education Office at 425-564-2438 or toll free at 1-877-641-2712.

**Plagiarism and academic dishonesty**
Plagiarizing (using the ideas or words of another as one’s own without crediting the source) is a violation of the Student Code of Conduct at Bellevue College. Changing some words or sentences in the original source does not make it your own. **You need to completely write your own assignments and discussion posts.** Other examples of academic dishonesty include behaviors such as having someone else write your assignments, copying other students’ answers on an exam, allowing other students to take credit for your work, etc. Any assignments, exams and other instances of plagiarism and academic dishonesty will receive 0 points. In addition, the instructor may file a report with the Manager of Student Conduct and refer any violation of the Student Code of Conduct to the Dean of Student Services for possible probation or suspension from Bellevue College. Specific student rights, responsibilities and appeal procedures are listed in the Student Code of Conduct (see below).

**Student Code of Conduct and Academic Integrity**
Any act of academic dishonesty, including cheating, plagiarism (using the ideas or words of another as one’s own without crediting the source), and fabrication and inappropriate/disruptive classroom behavior are violations of the Student Code of Conduct at Bellevue College. Examples of unacceptable behavior include, but are not limited to, talking out of turn, arriving late or leaving early without a valid reason, allowing cell phones/pagers to ring, and inappropriate behavior toward the instructor or classmates. The instructor can refer any violation of the Student Code of Conduct to the Dean of Student Success for investigation. Specific student rights, responsibilities, and appeal procedures are listed in the Student Code of Conduct at: **Student Code**

*If you are accused of cheating, stealing exams and/or plagiarism, there is a Bellevue College Student Discipline and Appeals Procedure (the right to due process) which you may pursue. Contact the office of Division Chair (D110), the Dean of Student Services (B231A) or the Associated Student Body (C212) for information regarding the appeals process.*

**Email Communication**
Email communication with instructors must be done through student email accounts only. Instructors cannot communicate with students about their course work or grades through student’s personal email accounts.

**Bellevue College E-mail and access to MyBC**
All students registered for classes at Bellevue College are entitled to a network and e-mail account.
Your student network account can be used to access your student e-mail, log in to computers in labs and classrooms, connect to the BC wireless network and log in to MyBC. To create your account, go to: Create Email

BC offers a wide variety of computer and learning labs to enhance learning and student success. Find current campus locations for all student labs by visiting the Technology Help Desk

**Disability Resource Center (DRC)**
The Disability Resource Center serves students with disabilities. A disability includes any physical or mental impairment that substantially limits one or more major life activities. Common disabilities include physical, neurological (e.g. Autism, ADD), and mental health (e.g. depression, anxiety). If you are a student who has a disability or if you think you may need accommodations in order to have equal access to programs, activities, and services, please contact the DRC.

If you require assistance in an emergency, please meet with your individual instructors to develop a safety plan for while in class and contact the DRC to develop a safety plan for while you are elsewhere on campus.

If you are a student with a documented autism spectrum disorder, there is an additional access program available to you. Contact Autism Spectrum Navigators (ASN). Email and phone number is on the web page. ASN is located in the Library Media Center in D125.

The DRC office is located in building B Room 132. You can contact the DRC by stopping by B132, calling our desk at 425-564-2498, emailing drc@bellevuecollege.edu, and Deaf students can reach us by Skype (account name DRCatBC). For more information about the services we offer, including our Initial Access Application, visit our website at www.bellevuecollege.edu/drc.

**Accessibility**
The online elements of this course are designed to be welcoming to, accessible to, and usable by everyone, including students who are English-language learners, have a variety of learning styles, have disabilities, or are new to online learning. Be sure to let me know immediately if you encounter a required element or resource in the course that is not accessible to you. Also, let me know of changes I can make to the course so that it is more welcoming to, accessible to, or usable by students who take this course in the future.

**Public Safety and Emergencies**
Public Safety is located in the D building (D171) and can be reached at 425-564-2400 (easy to remember because it’s the only office on campus open 24 hours a day—2400). Among other things, Public Safety serves as our Parking Permits, Lost and Found, and Emergency Notification center. Please ensure you are signed up to receive alerts through our campus alerting system by registering at RAVE Alert Registration

If you work late and are uneasy about going to your car, Public Safety will escort you to your vehicle. To coordinate this, please phone ahead and let Public Safety know when and where you will need an escort.
Please familiarize yourself with the emergency postings by the door of every classroom and know where to go in the event of an evacuation. Your instructor will be asked if anyone might still be in the building, so check in before you do anything else. Emergency responders will search for anyone unaccounted for.

If a major emergency occurs, please follow these three rules:
1) Take directions from those in charge of the response - We all need to be working together.
2) Do not get in your car and leave campus (unless directed to) - Doing so will clog streets and prevent emergency vehicles from entering the scene. Instead, follow directions from those in charge.
3) In an emergency, call 911 first, then Public Safety.

Please do not hesitate to call Public Safety if you have safety questions or concerns at any time. You may also visit the Public Safety web page for answers to your questions.

ONLINE PROCEDURES AND GUIDELINES OF THE SOCIAL SCIENCE DIVISION

Bellevue Community College’s Affirmation of Inclusion
Bellevue College is committed to maintaining an environment in which every member of the campus community feels welcome to participate in the life of the college, free from harassment and discrimination. We value our different backgrounds at BC, and students, faculty, staff members, and administrators are to treat one another with dignity and respect.

The college’s “Affirmation of Inclusion” is in line with the principle of free speech in a free society: we have the right to express unpopular ideas as long as we don’t show disrespect for reasonable people who might believe otherwise. In an online course, you will be expressing ideas through the medium of the course site rather than face to face in the classroom. In that case, these expectations refer to the courtesy with which you communicate with one another through e-mails and e-discussions. Part of this respect involves professional behavior towards the instructor, colleagues, and the class itself.

Cheating, Stealing, and Plagiarizing* and Inappropriate Behavior
Cheating, stealing and plagiarizing (using the ideas or words of another as one’s own without crediting the source) and inappropriate/disruptive behavior are violations of the Student Code of Conduct at Bellevue Community College. Examples of unacceptable behavior include, but are not limited to: plagiarizing material from the Internet and posting rude or personal attacks in discussions. When you are in doubt about any behavior, please consult your instructor. In addition, you may wish to review the general applicable rules of cyberspace, such as in the Core Rules of Netiquette. The instructor reserves the right to remove posted messages, and downgrade assessments as a result of these types of behaviors. The instructor can refer any violation of the Student Code of Conduct to the Vice President of Student Services for possible probation or suspension from Bellevue Community College. Specific student rights, responsibilities and appeal procedures are listed in the Student Code of Conduct, available in the office of the Vice President of Student Services, link to Student Code.
Incomplete
If a student fails to complete all the required work for a course, an instructor may assign the grade of Incomplete (I). It is the student’s responsibility for maintaining contact and adhering to the agreed-upon actions. Vista class sites, and material, may not be directly accessible after the end of the quarter so it is important to make arrangements before the quarter ends. The student must complete the coursework by the end of the next quarter, or receive the assigned letter grade (usually an F). There is a standard form that instructors have access to in their instructor’s grade briefcase.

F Grade
Students who fail a course will receive a letter grade of "F."

Final Examination Schedule
Final examinations may involve proctored on-campus arranged exams or may be administrated completely online at the discretion of the instructor and in keeping with the stated policies provided in the course syllabus. Please refer to the syllabus at the start of the quarter for additional details and contact the instructor directly for any clarifications. A student who is not in compliance with the scheduled format may forfeit the right to make up the examination. If, for illness or some other circumstance beyond the student's control, the student is unable to be in compliance with any scheduled examination and has contacted the instructor on a timely basis, the student may be permitted to take such examination at a time designated by the instructor.

Withdrawal From Class
College policy states that students must formally withdraw from a class by the end of the seventh week of the quarter during the standard academic year (Registration Office, B125). If a student has not withdrawn by that date, an appropriate letter grade will be assigned for the course. Check Enrollment Calendar Deadlines, Refunds/Withdrawals, for additional details. As with most enrollment deadlines, it is the student's responsibility to be aware of these dates and act accordingly.

Hardship Withdrawal (HW)
From page 9 of the current course catalog, 2008-2009 online catalog, HW indicates a withdrawal request made because of extenuating circumstances after the official withdrawal period is over. The student must contact the instructor to request this withdrawal option, or the faculty member may initiate the contact. No points are calculated into the grade-point average. Students may also contact the Enrollment Services office BEFORE grades are assigned in cases of hardship.

Distribution of Grades
Students should access their grades through the BC Web site. Any returned material should be accessed prior to the end of the quarter. After the end of the quarter, Vista class sites may not be accessible by students. Individual instructors may use non-Vista tools for recording and maintaining the students’ progress. Questions about grades assigned should be initially directed to your instructor.
Submission and Returning of Papers, Assignments and Assessments:
Specific guidelines for taking exams and submitting assignments are published in the syllabus. Please contact instructor at the start of the quarter for any clarifications.

Technical Assistance
Vista-related or technical issues should be referred to Distance Education, link to Distance Education web resources. You may also email them at landerso@bellevuecollege.edu or call 425-564-2438 (1-877-641-2712). Vista tutorial help and basic instructions can be found at http://bellevuecollege.edu/distance/studentguide/

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