

<b>STUDENT NAME</b>		<b>SID #</b>	
<b>PROGRAM CHAIR</b>		<b>DATE</b>	

PROGRAM REQUIREMENTS			Requested Substitution/Transfer Credits (if applicable)			Completed		
Course	Course Title	CR	College/University	Course	CR	Grade	Quarter	Year
<b>CORE COURSEWORK</b>								
<b>CMST 250</b>	Communication in a Diverse Workplace	<b>5</b>						
<b>ENGL&amp; 101</b>	English Composition I	<b>5</b>						
<b>IT 128</b>	Information Security Essentials	<b>5</b>						
<b>NSCOM 201</b>	Cisco Networking I	<b>5</b>						
<b>NSCOM 220</b>	Implementing Client Operating Systems	<b>5</b>						
<b>NSCOM 221</b>	Implementing Server Operating Systems	<b>5</b>						
<b>TECH 215</b>	PC Analysis & Configuration I	<b>5</b>						
<b>TECH 217</b>	PC Analysis & Configuration II	<b>5</b>						
<b>TECH 223</b>	Using & Supporting Linux	<b>5</b>						
<b>TOTAL</b>		<b>45</b>						

The Certificate of Achievement in Operating System Support Analyst is designed for entry-level positions in server administration and desktop support. Desktop support includes the daily operation and support of computers across local area networks, technical assistance to computer users and the creation of written documentation. Server duties include installing, configuring, monitoring and administering servers. Technical classes in the certificate map to industry-standard certification tests from COMPTIA and Microsoft. The certificate prepares students for these positions: LAN Administrator, Desktop Support Specialist, Computer Technician, Computer Support Specialist, Junior Network (or Systems) Administrator, Network Technician and Computer Specialist.

### LEARNING OUTCOMES

Certificate recipients should possess the following skills and abilities:

- Diagnose, troubleshoot, and resolve hardware, software, or other network and system problems, and replace defective components
- Install, configure and maintain client and server system software
- Install and configure administrator-relevant Windows services and applications
- Monitor network to ensure network availability to all system users
- Implement security policies
- Create and maintain system documentation
- Communicate and act professionally in the workplace

### FOR MOST UP-TO-DATE INFORMATION, GO TO:

[www.bellevuecollege.edu/programs/degrees/proftech/nscom/#osspecialist](http://www.bellevuecollege.edu/programs/degrees/proftech/nscom/#osspecialist)

### GAINFUL EMPLOYMENT DISCLOSURE

For details about our graduation rates, the median debt of students who completed the program, and other important information, please visit [www.bellevuecollege.edu/legal/publicdisclosure](http://www.bellevuecollege.edu/legal/publicdisclosure)

### NOTES